

# Empower your lab with advanced instrument familiarization. We've got your back.

## Hands-on training designed to build confidence, consistency, and competency

Achieving dependable, high-quality results starts with a team that truly understands their instruments. Our advanced user instrument familiarization program provides structured, in-person training led by certified, experienced field service engineers (FSEs). Each session delivers standardized instruction and practical, hands-on experience focused on the operation, maintenance, and troubleshooting of HPLC systems (including Thermo Scientific™ Vanquish™ Core, Vanquish™ Flex, Vanquish™ Horizon, and Vanquish™ Neo instruments) and LS/MS systems (Thermo Scientific™ Orbitrap Exploris™ series, Thermo Scientific™ TSQ series, and other HRAM instruments).

The table below outlines the available training sessions and the key topics covered in each option.

	Half-day advanced familiarization	Full-day advanced familiarization	Advanced familiarization during PM
Introduction with safety information, warning, and guidelines	X	X	X
Overview of instrument theory	X	X	X
Overview of hardware	X	X	X
Overview of use (sample into system, generating a sequence, generating data, and basic data processing)	X	X	
Software processing, reprocessing, basic reporting, and audit logs		X	
Customer hands-on building, executing, and generating a sequence		X	
Overview of user maintenance with demonstration, plus basic troubleshooting of common problems	X	X	
User interactive maintenance with users removing and re-installing standard weekly maintenance parts		X	
User troubleshooting, including common data errors and possible corrective actions		X	X
Demonstration of user serviceable parts during PM			X
Demonstration of post-PM testing			X

Connect with your service specialist to explore the right solution for your needs:

Name:  
Phone:  
Email:

Learn more at [thermofisher.com/advanced-familiarization](https://thermofisher.com/advanced-familiarization)

unity lab services