

GeneMapper® Software v.5 Uninstall Procedure

Manual uninstall procedure for Client Install configurations on a stand-alone computer

Note: This protocol is intended for cases where GeneMapper® Software 5 Client needs to be deleted in the case of a failed installation. It can be applied to the Windows® 7 operating system. The following instructions should not be used if GeneMapper® Software 5 was installed successfully. For standard removal procedures, please refer to the GeneMapper® Software version 5 Installation and Administration Guide, part number 4476603. Do not use this procedure on computers connected to the Instrument. Log on to the computer LOCALLY with ADMINISTRATIVE rights.

Step One: On Remote analysis setups, unregister the JNDI

The following section is only applicable for Remote Analysis Setup. Please ignore this section and go to Step Two if Remote Analysis was not setup.

- 1) Launch the Data Collection application on the instrument computer.
- 2) Go to **X:\AppliedBiosystems\GeneMapper\Automation** folder.
- 3) Delete the following txt file **JNDIRegistrationGM.txt**.
- 4) Double click the **UnRegisterGM** batch file.
- 5) Open the newly created **JNDIRegistrationGM.txt** and check to see if the GeneMapper® application has been successfully unregistered or if there were any errors.
To quickly check if the JNDI Unregistration was OK, you can create a new Results Group in UDC and see if the GeneMapper® instance name is not shown for the GeneMapper® instance that was unregistered.

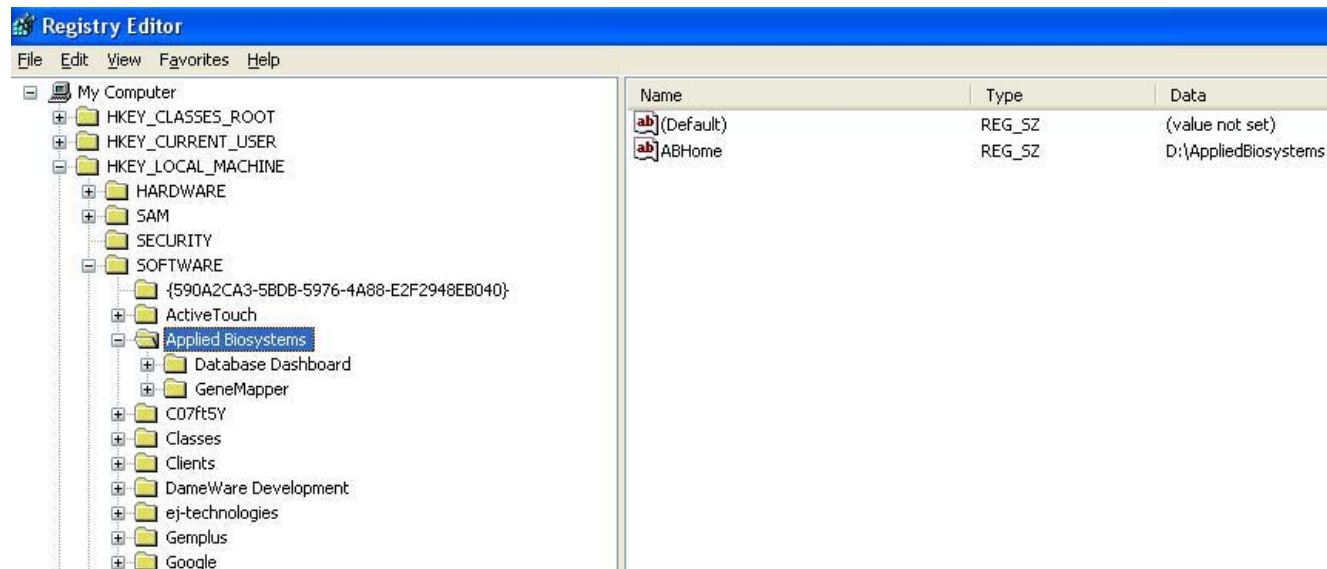
Step Two: Remove GeneMapper® Software 5 Client Program

- 1) Open **Programs and Features (Start Menu → Control Panel)**.
- 2) Find "**GeneMapper Client V 5.0**" and left click to highlight it.
- 3) Click the **Uninstall** button at the top of the page.
- 4) Select **REMOVE** radio button and click **NEXT**.
- 5) Click **Yes** in the Confirm Uninstall dialog.
- 6) Follow through the GeneMapper Uninstall Procedure.

Step Three: Remove references to install using the Registry Editor

- 1) Open the Registry Editor by typing "**regedit**" in the run command box (**Start Menu → Run**).
Note: If the Run option is not visible, go to the **Control Panel → Taskbar and Start Menu**. Click on the "**Start Menu**" tab and click the "**Customize**" button. Scroll down to "**Run Command**" and check the box. Click OK. On the Taskbar and Start Menu Properties display box, click Apply, then OK.

- 2) Navigate to **HKEY_LOCAL_MACHINE \ Software \ AppliedBiosystems**.
 - If there are no other Applied Biosystems® Software programs installed on the system, delete the **AppliedBiosystems** folder.
 - If there are other Applied Biosystems® software programs installed, look for a folder named **GeneMapper** within the **Applied Biosystems** folder. If it exists, right click on the folder and select delete.
 - If neither exists, proceed on.



Step Four: Delete remaining GeneMapper® Software 5 files from install drive

- 1) Open **Windows Explorer** (right click on **Start Menu**→**Explore**)
- 2) Navigate to the **AppliedBiosystems** folder, on installed drive (C, D, etc.) and delete any folders named **GeneMapper** (if present).

Step Five: Delete the “vpd.properties” file (if any)

- 1) Click on **Start Menu** and navigate to **Search**→**All files and folders**
- 2) Type **vpd.properties** in the file/folder name text box (usually located in **C:/WINNT/System32** folder).
- 3) If found, delete the file.

Step Six: On Remote Analysis setups, uninstall the AutoAnalysis Manager

The following section is only applicable for Remote Analysis Setups. Please ignore this section and proceed to the next step if Remote Analysis is not setup and/or if the Autoanalysis Manager is not installed.

- 1) Go to **X:\AppliedBiosystems\AutoanalysisManager\plugins** and delete **GeneMapper.Properties**
- 2) Open **Add or Remove Programs (Start Menu→Control Panel)**.
- 3) Find **Autoanalysis Manager 5.0**
- 4) Click the **Change or Remove** button

Step Seven: Delete the Start menu Shortcuts

Go to **Start Menu → All Programs → Applied Biosystems → GeneMapper**.

If no other applications besides GeneMapper are listed, then right click and select Delete to remove all Applied Biosystems® shortcuts. Otherwise, delete GeneMapper® Software shortcuts only.

Uninstallation of GeneMapper® Software 5 Client installation is now complete.

Please reboot the computer. Before attempting to reinstall, make sure TCP/ICP is installed and that you have logged into the computer locally with administrative rights.