

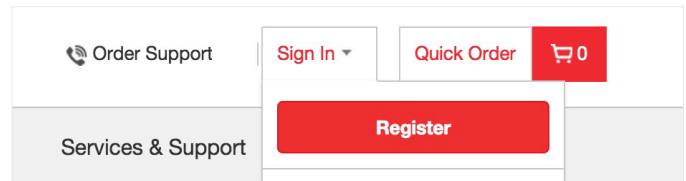
How to order on thermofisher.com

Need help ordering on thermofisher.com? Let us help you find the products you need.

Please note: there are some differences in ordering features by country.

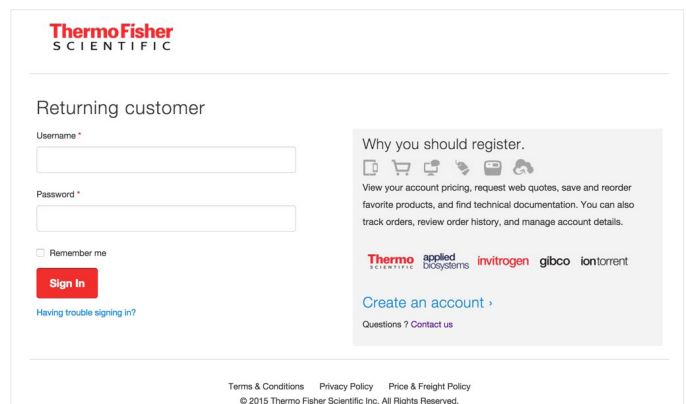
For additional questions or concerns please contact us at thermofisher.com/ordersupport

1. Sign in to your account to view account-specific pricing, easier checkout, and to re-order products.



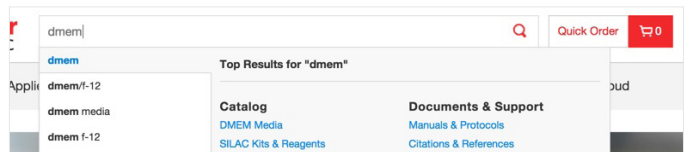
2. New customer?

Go to thermofisher.com/signin and click on the **Create an account** link on the right side. Complete all required information and click **Submit Registration**. You'll receive a registration confirmation within 24-48 hours.

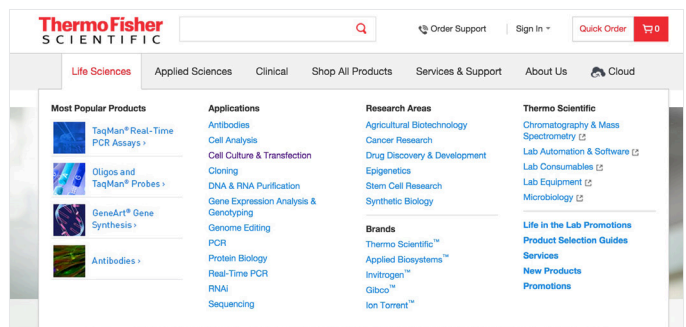


3. Find the products you need.

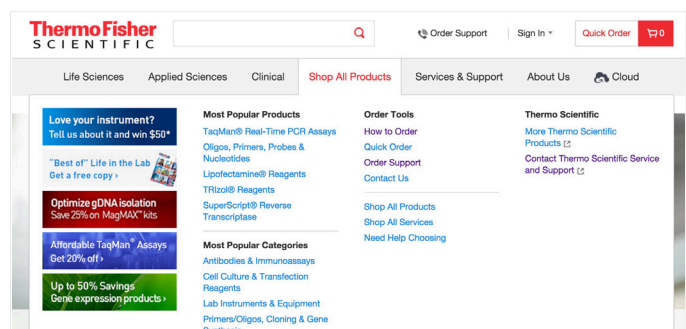
3a. **Search** for a specific product.



3b. Shop by application: life sciences, applied sciences, or clinical.



3c. Shop all products is also available in the top navigation.



3. Find the products you need (cont.)
- 3d. Use **product selection guides** to help you decide which products you need.

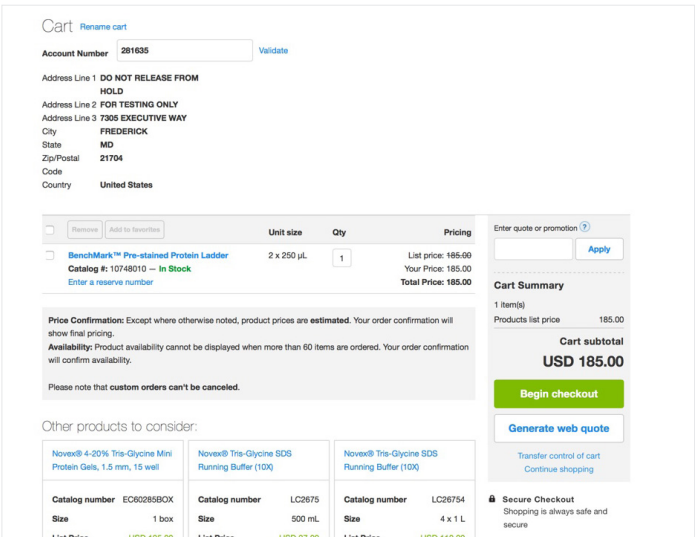
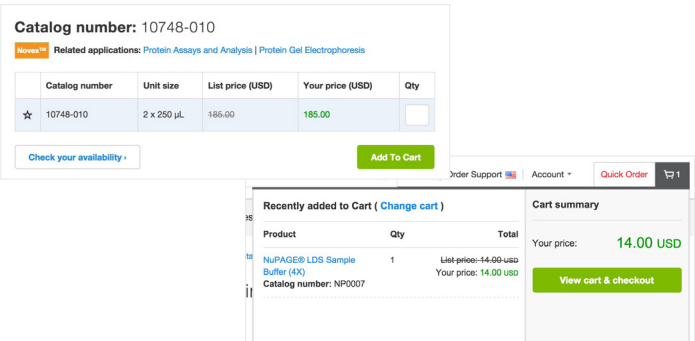
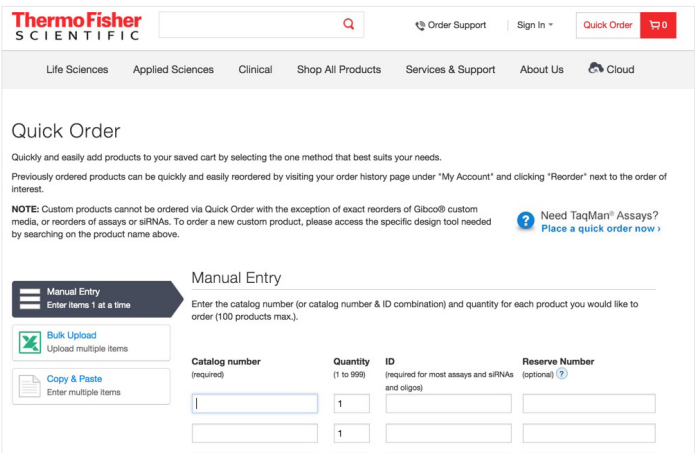
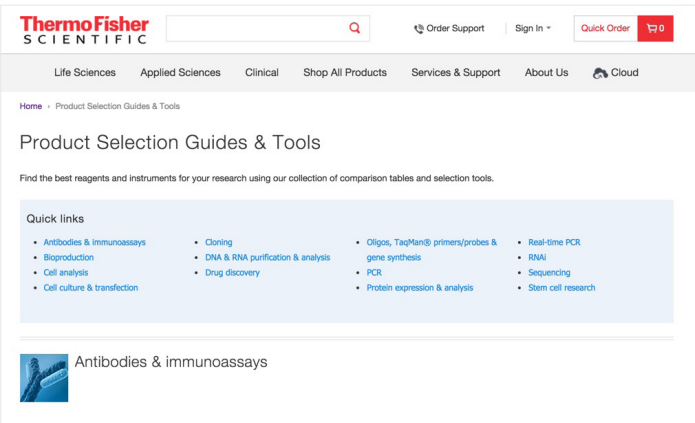
- 3e. If you know the products and/or product numbers, you can add these products to your cart through the **Quick Order** button at the top of the website.

4. On the product page, choose the quantity and click **Add To Cart**.
5. When you're ready to place your order, click **View cart and checkout**. Your cart is located at the top right of the website.

Note: carts created on previous visits will be located in the **Orders** section of your account.

6. If you have a quote or promotion, please enter it in the right-hand box and click **Apply**. A message will confirm that the quote has been applied to the order successfully.

Note: You can store one P or D quote in your profile.



7. Proceed to checkout by clicking **Begin checkout**. You'll be able to review your shipping & billing details for your order.

7a. Select the correct shipping address (may be different then your default).

7b. To create a new ship-to address, click **new address**.

Note: New Address requests can take up to two business days to process.

8. Proceed to payment by clicking **Proceed to Payment**.

8a. The purchase order field is required; you can indicate any reference number for quotation purposes.

8b. An option to add your credit card details can also be used (in select countries, where applicable).

8c. Submit any additional requests in the **Special instructions** box.

Note: Information entered here will be reviewed and will cause a delay in your order. Additional emails can also be added to the order.

The screenshot shows the 'Shipping & Billing' step of the checkout process. The page header includes the ThermoFisher Scientific logo, 'Checkout', and an 'Order Support' link. A progress bar at the top indicates the current step is 'Shipping & Billing', with other steps being 'Payment', 'Review Order', and 'Order Confirmation'. The page is for 'Life Technologies' with an 'Order total' of 246.50. It displays two address sections: 'Shipping address' and 'Billing address', both for 'INVITROGEN TEST ACADEMIC' at '7305 EXECUTIVE WAY, DO NOT RELEASE, FOR TESTING ONLY, FREDERICK, MD 21704 United States'. Below the addresses is a 'Shipping options' section. A 'Comments' section allows for an 'Order type' selection and contact information. A summary table shows the order details: 1 item(s), Product list price (185.00), Subtotal (185.00), Dry/Wet Ice Charge (17.50), Handling Charge (44.00), and Order total (246.50). At the bottom, the total is confirmed as 'Total: USD 246.50' with a green 'Continue to Payment' button and a 'Secure checkout' message.

The screenshot shows the 'Payment' step of the checkout process. The page header is identical to the previous step. The progress bar now highlights 'Payment'. The page is for 'Life Technologies' with an 'Order total' of 185.00. It displays 'Payment options*' with 'Purchase Order selected'. Under 'Select your payment method', 'Purchase Order' is selected. Fields for 'PO number', 'PO reference number (optional)', and 'Contract (optional)' are provided. Below these is a section to 'Indicate your order preferences' with links for 'Approval routing', 'Special instructions', and 'Email preferences'. A summary table shows the order details: 1 item(s), Product list price (185.00), Subtotal (185.00), and Order total (185.00). At the bottom, the total is confirmed as 'Total: USD 185.00' with a green 'Continue to Review Order' button and a 'Secure checkout' message.

9. Once your order has been reviewed, place your order by clicking **Submit Order**.

ThermoFisher

SCIENTIFIC

Checkout

Order Support

Shipping & Billing

Payment

Review Order

Order Confirmation

Life Technologies

Shipping Address

Edit

Billing Address

Payment type

Edit

INVITROGEN TEST ACADEMIC # 281635

INVITROGEN TEST ACADEMIC # 281634

PO Number: 1234

test

test

DO NOT RELEASE

DO NOT RELEASE

FOR INTERNAL TESTING ONLY

FOR INTERNAL TESTING ONLY

7305 EXECUTIVE WAY

7305 EXECUTIVE WAY

FREDERICK , MD 21704 United States

FREDERICK , - 21704 United States

Shipping Method: Standard Shipping

Order Details

Edit

Unit size

Qty

Pricing

BenchMark™ Pre-stained Protein Ladder

2 x 250 µL

1

List price: 186.00

Catalog #: 10748010 -- In Stock

Your Price: 185.00

Total Price: 185.00

Order Preferences

Send confirmation emails to:

Order Type: S8

Contact Name: test

1 item(s)

Products list price

185.00

Subtotal

185.00

Order total

185.00

Total: USD 185.00

Submit Order

Secure Checkout

Shopping is always safe and secure

Terms & conditions

10. Once your order has been placed successfully you will receive an **Order Number** and an email confirmation will be sent to the email address in your account.

10a. By clicking **Continue Shopping** you will be taken to the Shop All Products landing page.

ThermoFisher

SCIENTIFIC

Order Support

Account

Quick Order

Life Sciences

Applied Sciences

Clinical

Shop All Products

Services & Support

About Us

Cloud

Shipping & Billing

Payment

Review Order

Order Confirmation

Thank you for your order!

A confirmation email will be sent to the email address(es) that you specified. Track the status of your order through [My Account](#)

Need product documentation? Find what you need by visiting [Technical Resources](#)

Life Technologies

Order number: 30005266

Order date:

Order details

1 item(s)

Product list price

185.00

Subtotal

185.00

Order total

185.00

Total: USD 185.00

Continue Shopping

Sign Out

Price Confirmation: Except where otherwise noted, product prices are **estimated**. Your order confirmation will show final pricing.

Availability: Product availability cannot be displayed when more than 60 items are ordered. Your order confirmation will confirm availability.

Please note that **custom orders can't be canceled**.

MSDS: As part of our commitment to greener business practices, we no longer include printed MSDSs in shipped orders. Links to online MSDSs can be found in your order confirmation email. If an online MSDS is not available, please request a hard copy using our [MSDS request form](#).

11. On the Orders page, you can check information about your order. Information will vary by region.

Note: If you need to view invoices from web orders, click on **see all orders and request invoices**, below your list of recent orders.

11a. Easily reorder any past order by clicking the green **Reorder** button to the right of the order number.

ThermoFisher Scientific

Order Support | Account | Quick Order

Life Sciences | Applied Sciences | Clinical | Shop All Products | Services & Support

Home > Account > Orders

Orders

Search your orders by: PO number

PO number: Enter your PO number

Recent orders

Your recent online orders

Order number	Payment	PO reference	Order type	Total	Date	Provided by
30005286	1234 - PO		Web	185.00	17-Aug-2015 01:30:39 AM	Life Technologies

See all orders and request invoices

Order status and management

- Favorites lists
- Recent orders
- Saved carts

Custom product orders & projects

- GeneArt projects
- Ion AmpliSeq™ Designer

12. From the **Your Account** screen, you can access and edit your Profile, view past order information, retrieve invoices, access favorites lists, tools and calculators, Instrument Management, and much more.

ThermoFisher Scientific

Order Support | Account | Quick Order

Life Sciences | Applied Sciences | Clinical | Shop All Products | Services & Support | About Us | Cloud

Home > Account

Account

Welcome,

Orders

Order history, shopping carts, approvals and subscriptions.

Profile

Profile and contact information, payment methods and password.

Instruments

Instrument monitoring, use, information and service.

- Dashboard
- Schedule a Service Call
- Request a Contract Quote

Online Services

- Application and instrument training courses
- Applied Biosystems User Community™
- Webinars

Tools and Calculators

Your favorite tools for ordering, product selection, and scientific calculations.

- Antibody Selection Tool
- Cell Staining Tool
- Software, Patches & Updates
- Certificates of Analysis
- Citations & References
- Manuals & Protocols
- License

For additional questions visit thermofisher.com/ordersupport