How to order on thermofisher.com

Need help ordering on thermofisher.com? Let us help you find the products you need.

Please note: there are some differences in ordering features by country.
For additional questions or concerns please contact us at thermofisher.com/ordersupport

1. Sign in to your account to view account-specific pricing, easier checkout, and to re-order products.

2. New customer?
   Go to thermofisher.com/signin and click on the Create an account link on the right side. Complete all required information and click Submit Registration. You’ll receive a registration confirmation within 24-48 hours.

3. Find the products you need.
   3a. Search for a specific product.

   3b. Shop by application: life sciences, applied sciences, or clinical.

   3c. Shop all products is also available in the top navigation.
3. Find the products you need (cont.)

3d. Use **product selection guides** to help you decide which products you need.

3e. If you know the products and/or product numbers, you can add these products to your cart through the **Quick Order** button at the top of the website.

4. On the product page, choose the quantity and click **Add To Cart**.

5. When you’re ready to place your order, click **View cart and checkout**. Your cart is located at the top right of the website.

Note: carts created on previous visits will be located in the **Orders** section of your account.

6. If you have a quote or promotion, please enter it in the right-hand box and click **Apply**. A message will confirm that the quote has been applied to the order successfully.

Note: You can store one P or D quote in your profile.
7. Proceed to checkout by clicking **Begin checkout**. You’ll be able to review your shipping & billing details for your order.

7a. Select the correct shipping address (may be different than your default).

7b. To create a new ship-to address, click **new address**.

   **Note:** New Address requests can take up to two business days to process.

8. Proceed to payment by clicking **Proceed to Payment**.

8a. The purchase order field is required; you can indicate any reference number for quotation purposes.

8b. An option to add your credit card details can also be used (in select countries, where applicable).

8c. Submit any additional requests in the **Special instructions** box.

   **Note:** Information entered here will be reviewed and will cause a delay in your order. Additional emails can also be added to the order.
9. Once your order has been reviewed, place your order by clicking Submit Order.

10. Once your order has been placed successfully you will receive an Order Number and an email confirmation will be sent to the email address in your account.

10a. By clicking Continue Shopping you will be taken to the Shop All Products landing page.
11. On the Orders page, you can check information about your order. Information will vary by region.

**Note:** If you need to view invoices from web orders, click on see all orders and request invoices, below your list of recent orders.

11a. Easily reorder any past order by clicking the green **Reorder** button to the right of the order number.

12. From the **Your Account** screen, you can access and edit your Profile, view past order information, retrieve invoices, access favorites lists, tools and calculators, Instrument Management, and much more.

For additional questions visit thermofisher.com/ordersupport