

June 15, 2017

Dear Customer,

Thermo Fisher Scientific strives to continually optimize and improve our product offerings to provide our customers with the best possible solutions. Periodically, this involves the discontinuation of products. We are writing to inform you that we will discontinue the Thermo Scientific™ SampleArray and Thermo Scientific SampleSeal instruments and accessories.

Discontinued Catalog Number	Discontinued Item Description
5220-4896	SampleArray Base Unit compatible with 48- and 96-format Thermo Scientific tubes
5220-4896WM	SampleArray Base Weigh Station Accessory compatible with 48- and 96-format Thermo Scientific tubes
5220-384	SampleArray Base Unit compatible with 384-format Thermo Scientific tubes
5220-384WM	SampleArray Base Unit with pre-installed Weight Module, compatible with 384-format Thermo Scientific tubes
5221-WM4896	Weigh Station Accessory for SampleArray compatible with 48- and 96-format Thermo Scientific tubes
5221-WM384	Weigh Station Accessory for SampleArray compatible with 384-format Thermo Scientific tubes
4220-096	SampleSeal 96-format Foil Heat Sealing and Cutting Instrument
4220-384	SampleSeal 384-format Foil Heat Sealing and Cutting Instrument

Effective immediately, the above mentioned items will be discontinued. Please note that we can accommodate last-time buys for stocked items. For availability, please contact your local sales representative. Sales will be accommodated on a first come first serve basis until inventory is depleted or scrapped after 6 months.

We recognize this may be a concern for some of our customers. Though these items may be discontinued, we will continue to offer service and support. Please note:

- Service will be offered until December 31st 2021.
- Service Contracts will be available during this time frame and the last time to purchase one will be January 1st 2021.
- Spare Parts will be available for customers to purchase until December 31st 2021
- Technical support will be available during this time.

Please update your systems to reflect these changes and remove discontinued items from your vendor/product list.

If you have specific concerns or questions regarding this discontinuation or the recommended alternative items, please do not hesitate to contact our technical support team in North America via telephone at +585 586 8800 or 800 625 4327 (toll free) or email at technicalsupport@thermofisher.com. In Europe, contact Technical Support at +49 (0) 6184 90 6321 or techsupport.labproducts.eu@thermofisher.com.

Thank you for your continued support of Thermo Scientific products.

Sincerely,

Joanne Tsarouha
Product Manager, Automated Storage
Laboratory Products Division

2 Radcliff Rd
Tewksbury, MA 01876
+1(480)241-0352 | joanne.tsarouha@thermofisher.com